

SWAN LAKE

REHABILITATION

As a facility we are responsible and accountable for the safety and well-being of all of our residents and staff. Since mid-March due to the unprecedented Covid-19 pandemic the facility has made several alternate arrangements to connect our residents and their loved ones through various forms of communication such as, phone calls, Zoom, Face-time, Facebook Video and window visitations. The restriction of visitation was mandated by CMS and the NYS DOH as a preventative measure to protect the health of our residents and staff, as well as, your own. After much anticipation, the Department of Health has granted our facility permission to begin allowing visitation. To facilitate this endeavor the facility must strictly follow all regulatory and internal facility developed guidelines. As such, all visitors will be required to:

- Visitors are to be screened for signs/symptoms of COVID-19 prior to entering the facility. Any individual(s) exhibiting any signs of COVID-19 or for any reason do not pass screening questions (including questions regarding international travel or travel to other states designated under the Commissioner's travel advisory), they will be declined the right to visit at the time.
- Documentation prior to entry must include the following for each visitor to the nursing home: first and last name of the visitor; No exceptions will be made. Upon leaving, all visitors must sign out.
- All packages will be checked prior to entry. Food items brought for residents must be sealed and left at the front desk to be inspected by nursing prior to being received by resident.
- Visitors MUST wear a facemask at all times and keep a 6 foot distance from one another
- Visitation is open at this point in time.

All visitors are encouraged to have verified negative test result within the last 72 hours of their visit.

Thank you for your understanding and cooperation!